

How To Read Your New



Utility Bill

An easy-to-read account summary including important dates appears in the top right corner.

[1/2]

ERIE WATER WORKS
340 West Bayfront Parkway
Erie, PA 16507-2004
814-870-8000
Pay online: <http://www.eriewater.org>

See Reverse For Additional Payment Options

EW0324T
100000082 21/1

WATER CUSTOMER
340 WEST BAYFRONT PKY
ERIE, PA 16507-2004

CONSUMPTION HISTORY

CONSUMPTION HISTORY			
CUR READ DATE	PREV READ DATE	DAYS	WATER USE CCF
12/08/2014	09/15/2014	84	36

WATER METER INFORMATION

Meter #	Previous Read	Current Read	Usage in CCF
0000001	1800	1836	36

SPECIAL MESSAGE

EW's Annual Water Quality Report is available online. This report contains important information about the source and quality of your drinking water. Erie customers visit www.eriewater.org/2014wqr.erie.pdf. McKean customers can access the report at www.eriewater.org/2014wqr.mckean.pdf. Please call 814-870-8000 ext. 299 if you would like a paper report delivered to your home or business.

If paying by check or money order please detach and return this payment stub to ensure your account is properly credited. Make checks payable to ERIE WATER WORKS and write both account numbers on your payment. See more payment options on back of bill.

ACCOUNT INFORMATION

ACCOUNT NUMBER: 123456-000111
SERVICE ADDRESS: 340 WEST BAYFRONT PARKWAY
SERVICE PERIOD: 09/15/2014 to 12/08/2014
BILLING DATE: 12/15/2014
DUE DATE: 01/05/2015

ERIE WATER WORKS
ERIEBANK
P.O. BOX 251
CLEARFIELD, PA 16830-0251

UTILITY SERVICE INVOICE

ACCOUNT INFORMATION

ACCOUNT NUMBER: 123456-000111
SERVICE ADDRESS: 340 WEST BAYFRONT PARKWAY
SERVICE PERIOD: 09/15/2014 to 12/08/2014
BILLING DATE: 12/15/2014
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ACCOUNT ACTIVITY

PREVIOUS BALANCE \$320.02
PAYMENTS RECEIVED \$-320.02
ADJUSTMENTS \$0.00
BALANCE FORWARD \$0.00

NEW CHARGES

WATER CUSTOMER SERVICE CHARGE 17.45
WATER CONSUMPTION CHARGE 118.44
TOTAL AMOUNT DUE \$135.89

ACCOUNT BALANCE

CURRENT CHARGES AS OF 12/15/2014 \$135.89
TOTAL AMOUNT DUE \$135.89

ACCOUNT WILL BE DRAFTED - DO NOT PAY

AMOUNT DUE

TOTAL AMOUNT DUE: \$135.89

See Reverse Side for Additional Payment Options

AMOUNT ENCLOSED

\$

ACCOUNT WILL BE DRAFTED - DO NOT PAY

A 1.5% PER MONTH PENALTY WILL BE ADDED IF PAYMENT IS NOT RECEIVED BY DUE DATE. FURTHER DELAY IN PAYMENT MAY RESULT IN DISCONTINUANCE OF WATER SERVICE AND ADDITIONAL FEES. IF YOU HAVE ANY DISPUTE WITH THIS BILLING, CONTACT CUSTOMER SERVICE, WHO WILL INVESTIGATE YOUR COMPLAINT.

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Here you'll find details on your usage, including your meter reading.

Be sure to check the Special Message area for timely messages and announcements.

Detach this stub and return it with your payment. The address on the front of this pay stub must be visible through the window on the return envelope when your payment is mailed.

Balance Forward details will appear in this section.

The Total Amount Due will appear at the bottom of the New Charges Section and Payment Stub.

If your account is enrolled in Automatic Bank Draft, the message "ACCOUNT WILL BE DRAFTED - DO NOT PAY" will appear here and on the stub.