



340 West Bayfront Pkwy.
Erie, PA 16507-2004
T 814.870.8000

October 31, 2014

Dear Erie Water Works Customer:

The Erie Water Works and the City of Erie have been working very closely in a joint effort to address the issue of delinquent garbage collection fees. After a thorough evaluation of the problem, and the options available to resolve it, both parties agreed that combining the garbage bills with the sewer bills is the best way to collect these delinquent fees.

As a result, residents of the City of Erie will receive a WATER ONLY bill first, followed later (about 7-10 days) by a sewer / garbage combined bill. Both the water and sewer bills will continue to be based on your water consumption. The garbage collection fees will be based on the City of Erie applicable fee schedule (currently \$55.00 per living unit).

This realignment of the bills for these three services (water, sewer, garbage) will not impact the amounts of your bills, it simply modifies the billing and due dates of your sewer bill. **Included with this letter is your first WATER ONLY bill.** Please look for your sewer/garbage bill in the next 7-10 days. If you currently participate in the direct debit payment program with the Erie Water Works, the payments will continue to be deducted from your account on their respective due dates. All other payment methods will remain unchanged.

If you have any questions regarding this new billing procedure, please feel free to contact the Erie Water Works Customer Service Department at 870-8000 ext. 71 at your convenience. Both the City of Erie and the Erie Water Works appreciate your patience and cooperation during this time of transition.

Sincerely,

ERIE WATER WORKS

A handwritten signature in black ink that reads "Paul D. Vojtek".

Paul D. Vojtek
Chief Executive Officer/
Chief Financial Officer