



NEWSPLASH

News for Customers of the Erie Water Works
First Quarter 2020

2019 Capital Projects

The Erie Water Works (EWW) has been operating and maintaining Erie's water system since January 1, 1992. Over the past 27 years, EWW has invested more than \$300 million on hundreds of projects to improve overall service to our customers. In continuing with that effort, 2019 was an extremely busy year. EWW completed ten projects totaling more than \$4.5M throughout EWW's service territory.

A couple of notable projects included the East Lake Road Water Main Replacement project and the Storage Tank Rehabilitation program.

More than 6,700 feet of new 16" water main was installed along East Lake Road from Irvine Drive east to Bartlett Road. This is the fourth and final phase of a project that replaced and upsized nearly five miles of old water main along East Lake Road and Iroquois Avenue. The new water main improves service to customers along East Lake Road and also serves to fortify areas to the south through connecting water mains along Walbridge, Boyer, Irvine, Troupe and Bartlett roads. The total investment for this project was \$1.3M.

The Storage Tank Rehabili-

tation program continued in 2019. EWW partnered with Suez Water to proactively monitor the condition of its thirteen tanks and six reservoirs. Regular maintenance and painting extends the life of the tank. In 2019, EWW painted three tanks and added mixing systems in two of the tanks to improve water quality.

EWW's commitment to water quality will continue into 2020, which promises to be another busy year for the Erie Water Works!

As always, EWW's goal is to provide "World-Class Water, First-Class Service".

Erie Water Works Awarded \$32 million Loan

The Erie Water Works (EWW) was awarded a \$32M low interest loan from the Pennsylvania Infrastructure Investment Authority (Pennvest) in October 2019.

The funds will be used to upgrade the Cherry Street Pump Station, construct a new storage tank, a new pump station, as well as the final phase of the total renovation of the Wasielewski Water Treatment Plant (RSW WTP).

While the Cherry Street Pump Station was expanded in the early 90's, this project will include a full renovation of the building itself along with new pumps, and electrical equipment.

A new storage tank in the South Booster Pressure District will provide more consistent pressure and increased fire flows to customers from Schultz Road to Kuntz Road as well as customers south of South Hill Road.

The Asbury Tank Pump Station is in need of operational upgrades. This project will include the construction of a new pump station adjacent to the existing pump station which will include new piping, pumps, and electrical.

Phase III of the RSW WTP project is the final phase of a multi-year project to completely overhaul EWW's 87 year old water treatment

plant. The project will include a new laboratory, control room, and restoration of all concrete and brickwork. The iconic dome that sits atop this facility will be refurbished to maintain the architectural integrity of this historical building.



Cherry Street Pump Station

Community Outreach

Erie Water Works’ employees donate \$2.00 each Friday to wear jeans. In 2019 those donations went to a number of local organizations including the Second Harvest Food Bank, American Heart Association, Meals on Wheels, and the Luther Jones Family Fund. Donations leading up to Christmas were designated to shop for four needy children identified through Community Shelter Services.



EWW received a Bread Box Award from the Second Harvest Food Bank

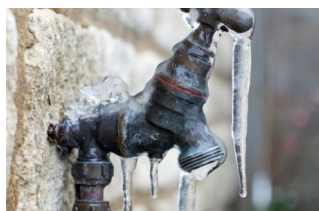
We added a new giving opportunity in 2019 by participating in the Upper Room’s Blizzard of Blankets fundraiser. Employees donated coats, blankets, sweatshirts, and sweatpants.

EWW believes strongly in its community and these are just a few examples of how the Erie Water Works and its employees support worthwhile charitable organizations and events.

Quick tips to prevent your pipes from freezing

- Leave your water faucet dripping over night and open cabinets to expose pipes to warmer room temperatures to keep pipes from freezing.
- Keep your thermostat above 50-55 degrees.
- Unhook hoses from outdoor spigots.

If your pipes freeze, shut off the water immediately. Apply heat to the frozen pipe by warming the air around it. You can use a hair dryer, space heater or hot water. Once the pipes have thawed, slowly turn the water back on and check for cracks and leaks.



If water is not restored and neighbors are experiencing the same problem it could be a water main break and customers should call the Erie Water Works 24-hour emergency number 814-870-8087.

Bulk Fill Station Now Available

A bulk water fill station has been installed at the Lancaster Tank located just south of Grandview Elementary School on Lancaster Road. With a permit from the Erie Water Works, bulk water haulers, landscapers, contractors, and other entities interested in buying water in bulk may do so at a centralized location. After an account is set up, prepayment is made, and a permit issued, users can specify exactly how much water is needed and receive it in a controlled and safe manner. Interested? Call Customer Service at 814-870-8000!

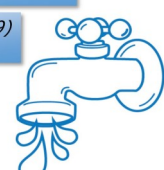


Rate Comparison

As required by the lease agreement with the City of Erie, water rates must be developed using “Cost of Service” principles as outlined in the American Water Works Association M-1 Manual. EWW contracted with Raftelis Consultants to develop a five year rate plan to ensure the financial sustainability of the EWW and develop rates that are fair and equitable for its customers.

The graph below shows the quarterly cost of an average customer using the new EWW rate compared to four other public water providers in Pennsylvania. You’ll notice EWW’s 2020 cost is lower than the 2019 quarterly cost of those other utilities.

Rest assured EWW is committed to providing you with a reasonably priced supply of quality water.



The average customer uses 18 CCFs/quarter (1 CCF=748 gallons)

