



NEWSPLASH

News for Customers of the Erie Water Works
Second Quarter 2022

Service Connection Replacement Project (also known as the Lead Line Grant Project)

In 2021, the Erie Water Works (EWW) was awarded a \$6.5M grant from the Pennsylvania Infrastructure Investment Authority to remove 1,300 water service connections containing "lead goosenecks" from the water distribution system. All of the work is to occur within the City of Erie, north of West 11th Street and East 10th Street and bounded by the Bayfront Parkway to the west and east.

The **Service Connection Replacement Project (aka The Lead Line Grant Project)** construction will begin in April or May of 2022. Unfortunately, all of the materials needed to start the work have not yet arrived due to manufacturing and COVID-19 related delays. Although EWW staff began ordering materials in 2021, most vendors continue to experience supply chain issues that we cannot control.

The project is expected to last up to 18 months with a planned construction shutdown in the winter between December 2022 and February 2023. **More detailed project information will be sent via US Mail to affected customers beginning April 1, 2022.**

Water Service Connection Example



Although no longer permitted, and not installed within EWW's system since the mid-1940's, lead goosenecks are short sections of pipe (1-2 feet) that were historically used to connect wrought iron customer service lines to EWW's older cast-iron water mains. EWW believes eliminating all potential sources of lead is the best way to protect our customers.

Please visit the following link to obtain relevant information about the project including the scope, schedule, and project location.
<https://eriewater.org/LeadLineGrantProject>

To help us effectively communicate important project details, please register, update your information, or add additional contact information using the following link:
<https://eriewaterworks.onthealert.com>.

The Erie Water Works 2021 Water Quality Report is now available.

Visit "www.eriewater.org/wqr/2021wqr.erie.pdf."

To have a paper copy mailed to you please call 814-870-8000 ext. 299.

Need Help Paying Your Bills?

Are you having trouble paying your mortgage and utility bills? You may be eligible for funding.

The Low Income Household Water Assistance Program (LIHWAP) is a temporary emergency program to help low income families pay overdue water bills. To apply visit www.compass.state.pa.us or call 877-395-8930.

The Pennsylvania Homeowner Assistance Fund (PAHAF), administered by Pennsylvania House Finance Agency supports homeowners in the Commonwealth who were financially impacted by the pandemic. To determine eligibility visit www.pahaf.org or call 888-987-2423.



Spring is Here, and So is Construction Season

We finally made it out of the winter months, which means we're entering construction season! EWW crews and contractors work outside in the elements all year round, but when the weather breaks large scale projects commence. If you encounter a work zone that can't be avoided please SLOW DOWN and pay close attention to signs and flaggers.

Property restoration work is also underway. Most water main repairs made by EWW can disturb sidewalks, driveways, yards, and/or streets. When this happens our goal is to restore the property as quickly as possible. Unfortunately, with Erie weather restoration work stops for the winter. Restoration work is typically assigned in the order the original work was completed. EWW appreciates your patience in this matter. Also, if grass restoration is done in front of your property please make sure to water it regularly.



A Look at the Cherry Street Pump Station



Improvements to the Cherry Street Pump Station are wrapping up. Work included eight new pumps, electrical upgrades, emergency power generators, and a sodium hypochlorite disinfection booster system. This critical station pumps water to over 40,000 people in portions of Erie, Harborcreek, Millcreek, Summit, and Wesleyville.

Open House
Chestnut Pump Station
359 West Bayfront Parkway
Saturday, August 20, 2022
9:00 a.m. - 11:00 a.m.
Visit the Historic "Big Bertha"

Bill Pay Options

Customers of the Erie Water Works have several options to choose from when paying their quarterly water, sewer and refuse bills.

- Use Online Bill Pay services through your bank.
- Pay Online at www.eriewater.org using your credit/debit card, check or PayPal.
- Pay by phone at 1-855-907-3211 using your credit/debit card or check.
- Sign up for auto pay from your checking account or credit card at www.eriewater.org.
- Mail your payment to Erie Water Works, P.O. Box 4170, Woburn, MA 01888-4170.
- Pay in person at 340 West Bayfront Parkway using a credit/debit card, check or cash.

Please note EWW's new business hours are 8:00 a.m. - 4:30 p.m.

- Drop your payment at one of the outside payment boxes located at 240 West 12th Street or 340 West Bayfront Parkway.