

Date: \_\_\_\_\_



240 West 12<sup>th</sup> St.  
Erie, PA 16501

**RE: CRITICAL CUSTOMER SERVICE LOCATION AT:**

\_\_\_\_\_

Dear Facility Owner, Critical Customer or Emergency Management Personnel:

The Erie Water Works (EWW) is committed to providing a continuous supply of high quality water to its customers. Our records indicate that the above listed facility has been identified to us as being a Critical Customer within our water system. So we can better serve you, please provide the current contact information for your residence or facility.

Name of Organization or Individual: \_\_\_\_\_

Mailing Address: \_\_\_\_\_ Office Phone: \_\_\_\_\_

Type of facility:    residential    health care    educational    emergency response  
                          government    home dialysis    other: \_\_\_\_\_

Water Usage: (check all that apply) \_\_\_\_\_ domestic \_\_\_\_\_ fire system \_\_\_\_\_ private fire hydrants

Primary Contact Name: \_\_\_\_\_ Title: \_\_\_\_\_ Phone #: \_\_\_\_\_

Email: \_\_\_\_\_ Fax: \_\_\_\_\_ Other: \_\_\_\_\_

Secondary Contact Name: \_\_\_\_\_ Title: \_\_\_\_\_ Phone #: \_\_\_\_\_

Email: \_\_\_\_\_ Fax: \_\_\_\_\_ Other: \_\_\_\_\_

Please return this update via mail, fax, or email:

Tamura Squire                      Fax: 814-870-8011                      Email: [engineering@eriewaterworks.org](mailto:engineering@eriewaterworks.org)  
Erie Water Works  
240 West 12th Street  
Erie PA 16501

The protection of public health is of the utmost importance and as such, we appreciate your cooperation and strive to continue to provide a continuous high quality public water supply.

If you have any questions regarding our Critical Customer Notification, please call me at (814) 870-8000 Ext 207.

Sincerely,

Tamura Squire  
Engineering and Cross-Connection Control Supervisor

*"World-Class Water, First-Class Service"*  
[www.eriewater.org/engineering](http://www.eriewater.org/engineering)