



Erie Water Works Newsplash

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Dear Erie Water Works Customers,

Many of you have asked how we are different from Flint, Michigan relative to lead and the quality of our drinking water. If you're unfamiliar with the situation, Flint made critical errors in 2014 that included switching to a water source without implementing the required corrosion control treatment to prevent lead from leaching into the drinking water. Simply put, we are not like Flint at all. The US Environmental Protection Agency (US EPA) has nationally praised the proactive efforts of the Erie Water Works to eliminate lead pipe from the water system.

Your health and safety is our primary concern. The water delivered to your tap meets strict water quality standards and is safe to drink. The Erie Water Works is taking an aggressive, multi-prong approach to address concerns about lead. First and foremost, the corrosion control treatment we use is extremely effective, and upon completion of an ongoing optimization study, will get even better in the near future. Secondly, we are making historic investments to eradicate lead piping in the water system by 2028. The \$49M in grant and loans we received in the past two years is already making a profound impact in our community. And we have applied for another \$18M to continue our efforts to "Get the Lead Out". Physically removing lead piping is the most effective means of eliminating the risk. Please help us determine the material of your water service line by completing a short survey on the website provided below.

Erie Water Works is proud to be your regional water supplier, providing World-Class Water, First-Class Service®.

Cheers to Water!

Chief Executive Officer

Why Did I Receive a Letter About My Water Service Line?

Although not every customer received one, we sent over 47,000 informative letters as required by the US EPA Lead and Copper Rule Improvements. Every water utility in the Country was required to communicate with its customers to identify the water service line material on the private property side owned by the customer. These records were not previously maintained by the Erie Water Works, but are needed to complete the Service Line Inventory.

As a water system serving more than 50,000 people, we are also required to make the inventory publicly accessible online. You can find this information at the following address:

www.eriewater.org/engineering-services/leadlinegrantproject/#Service-Line-Inventory

HOW CAN I HELP?

Please visit <https://arcg.is/G1v05> or scan the QR code to complete a brief survey about your water service line material.



