- Visit eriewater.org
- Click on Pay Your Bill



• Click on Utility Billing

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Erie Water Works Pay	yment Portal
Welcome to the NEW Erie Water Works Online Payments Portal!	Available services Utility Billing
The following services are available: Utility Billing or General Billing Select for: . Water . Sewer . Garbage	Accepted payment methods
- Gridage	Additional Information Office Hours are Monday - Friday from 8:00am to 4:30pm. Frequently Asked Questions (FAQ's) EWW Newsplash Link 10 2025 Water Quality Report Link City of Erie Water Quality Report Link McKean portalsupport@eflewaterworks.org 814-870-8000 ext.71

• To make a one-time payment click on



• You must register to access your account information, set-up ebilling or auto-pay click

Sign in or sign up

		Sign In / Register
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	Utility Control Control <td< td=""><td>Utility Billing Upicity Billing </td></td<>	Utility Billing Upicity Billing

• To register click on Create an account

WORKS					
Sign in to community access services for Erie Water Works.					
Email address					
Keep me signed in					
Next					
OR					
Sign in with					
Unlock account? Help 团					
Create an account					

- Enter your email address, first and last name, phone number and create and enter a password
- After the required information is entered, click on Sign up

Fields are required unless marked optional.	Create an a	account
Email First name Last name Mobile phone Optional Password requirements: X At least 8 characters X At least 8 characters X A lowercase letter X A nuppercase letter X A number No parts of your username Password	Fields are required unless	marked optional.
First name Last name Mobile phone Optional Password requirements: × At least 8 characters × A lowercase letter × A nuppercase letter × A number No parts of your username Password	Email	
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X At least 8 characters A lowercase letter An uppercase letter A number No parts of your username Password	Password requirements:	
× A lowercase letter × An uppercase letter × A number No parts of your username Password	× At least 8 characters	
× An uppercase letter × A number No parts of your username Password	× A lowercase letter	
 A number No parts of your username Password 	× An uppercase letter	
No parts of your username Password	× A number	
Password	No parts of your user	name
	Password	

• A verification code will be sent to your email address from Community Access Identity. This code will be used for your initial login. See example below:

his ema	ill has been received from outside the organization – Think before clicking on links, opening attachments, or responding, **
	,團帶部礎同會
н: њ	lis,
Welco	me to your Community Access account!
Your	organization uses Community Access and Tyler Technologies to manage access to applications which serve citizens.
Comm	nunity Access provides access to all of your citizen applications and connects you to other public applications within Tyler Technology's ecosys
Learn	more about Community Access.
Totes	ify your email address and activate your account enter the verification code: 992721

• Once you receive the code enter it on the payment portal and click on Verify to complete the registration process

-	WORKS		
×		com	
Ve	erify with yo	ur email	
We sent an em verification cod	all to i le in the text	.com. Enter the	
Enter Code			
Enter Code			
Enter Code	Vertfy		
Enter Code	Verify		

• Additional security options are available, such as Google Authenticator, though this step is optional, to proceed click on Continue



• Once you complete the registration process, you can add your account by clicking on

Add Account



• Locate your Account Number & Customer Number on your invoice

For account Information call 814-870-8000 Ext. 71		Utility Service Invoice CUSTOMER COPY Please keep this portion for your records.		
ACC	COUNT #	SERV	ICE LOCATION	
Customer # → 123	456-789123 ← Account #			
BILL NUMBER	BILL DATE	ACCOUNT TYPE	DUE DATE	
Enter your Utility Billing	r Account Number &	Customer Number a	& click	Add account
← Add account				
	Let's find your a • Account Number Enter the second set of numbers after the d	ccount ash on your bill.		Additional Information Office Hours are Monday- Friday from 8:00am to 4:30pm. Frequently Asked Questions (FAQ's) EWW Newsplash Link 10 2025 Water Quality Report Link City of Erie Water Quality Report Link McKean
	Customer Number Enter the first set of numbers before the Cancel A	ah on your bill dd account		Contact us 814-870-8000 x71 Contact us

• Once you have successfully added your account, your customer specific information will appear. Click on Account Detail for more information.

	Utility Billing			
•	Home	Welcome back	. H. L. J.	
	Account detail	Erie Water Works Customer Your current balance is \$209.38		Pay bills
\$	Transactions	Due 3/16/2025	The The	Enroll in auto pay
ևև	Consumption	Pay Now		
	contact preferences	Last Payment S179.18 paid 1/10/2025 Thank you! All transactions 🖸	Current bill S209.38 billed 2/24/2025 Due 3/16/2025 View bill	Additional Information Office Hours are Monday - Friday from 8:00am to 4:30pm. Frequently Asked Questions (FAQ's) EWW Newsplash Link 1Q 2025
		Water Consumption History (CCI	Fs)	Water Quality Report Link City of Erie Water Quality Report Link McKean
		Mar 2022 to Feb 2023 Mar 2023 to 35 30	0 + 6b 2024 Mar 2024 to Feb 2025	Contact us 814-870-8000 x71

• To add additional accounts, click on Manage Accounts and then click on Add Account

	Utility Billing			
÷	Home	Manage accounts		Pay now
₽ \$ 11	Manage accounts Account detail Transactions Consumption Contact preferences	Accounts 288160	Last Payment \$336.45 Due 1/7/2025	Additional Information Office Hours are Monday - Friday from 8:00am to 4:30pm. Frequently Asked Questions (FAQ's) EWW Newsplash Link 1Q 2025 Water Quality Report Link City of Erie Water Quality Report Link McKean
				Contact us 814-870-8000 x71 Contact us

We appreciate your patience as we introduce our new payment processing portal.

